



Stay Safe Online

Simple Tips to Avoid Fraud

At Al-Tijari Bank, your security is our priority. Follow these simple tips to protect your account and personal information.

Protect Your Passwords

Do This:

- Use strong passwords that are hard to guess
- Keep your passwords private
- Change your passwords regularly

Avoid:

- Using personal information (birthdate, phone number, ID number)
- Sharing passwords with anyone

Protect Your Devices

Fraudsters often use malicious software to access your data

Do This:

- Install apps and software only from trusted sources
- Keep your device and antivirus updated

Avoid:

- Opening unknown emails or attachments
- Clicking suspicious links



Beware of Phishing & Fake Messages

**Fraudsters may pretend to be
a trusted company**

Red flags include messages that:

- Claim there is a problem with your account
- Ask you to update your details urgently
- Ask you to enter a competition or claim a prize
- Request personal or banking information

Remember:

Trusted companies will never ask for your password,
PIN, or card details via email or SMS.

Card Safety Tips

When Paying at Stores (POS)

Do This:

- Keep your card in sight during payment
- Enter your PIN yourself
- Check your transaction notifications

If something feels wrong:

- Report it immediately through CBK Mobile App
or call the bank.

When Using ATMs

Do This:

- Cover the keypad when entering your PIN
- Check for unusual devices on the ATM
- Change your PIN regularly

If something feels wrong:

- Accepting help from strangers
- Using an ATM if something looks suspicious



Tips When Traveling

Do This:

- Pay in local currency when using your card abroad
- Keep cards in separate places
- Track your spending via CBK Mobile App

If you lose your card:

- Stop the card on CBK mobile App
- Contact Al-Tijari immediately to block it

Use Al-Tijari Security Tools

- SMS Alerts: Instant updates for every transaction
- CBK Mobile App: Monitor transactions, manage cards, and enhance security anytime

If You Suspect Fraud

- Block your card immediately
- Change your passwords
- Contact Al Tijari Bank right away

Banknote Security Features

- A watermark showing a falcon's head, along with the denomination number in Arabic, becomes visible when the banknote is held against the light.
- The spark mark exhibits a color-shifting effect when the banknote is moved or tilted.
- The security thread changes color and displays text, decorative designs, and the denomination number repeatedly when light passes through the reverse side of the banknote.
- The raised intaglio printing of the denomination, visible on both sides of the banknote, along with tactile markings designed for the visually impaired, can be clearly felt by touch.
- Partially printed or incomplete shapes clearly appear to form the denomination number when the banknote is viewed against a light source.

Your Safety Matters

- Staying alert is the best way to protect yourself and Al Tijari Bank is always here to support you

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